



# Editorial and technical support of the University of Applied Sciences Munich

Client: Hochschule München Date: January 22, 2019 Categories: Solutions , Services Tags:
#Emotion
#Kommunikation
#Use Cases
#Bildung
#Öffentliches

asioso takes over the technical and editorial support of the University of Applied Sciences Munich.



#### Challenge

With 14 faculties, Munich University of Applied Sciences has a large number of websites that are maintained with the FirstSpirit Web Content Management System. The maintenance is carried out by around 250 editors, who permanently add new content to the various websites. Many different requirements of the editors and users require constant further development of the system.

#### Solution

asioso supports the university with daily **editorial support** by means of a ticketing system. In addition, asioso develops further templates in **FirstSpirit**, corrects errors that occur, and ensures an up-to-date system through system updates. Furthermore, asioso is involved in the further **development** and is always available to the University of Applied Sciences Munich in an advisory capacity. Several times a year, asioso trains editors in the use of **SiteArchitect** so that they become familiar with the more extensive content management possibilities.

## Benefits for the University of Applied Sciences Munich

- Professional partner for the further development of the system
- Ongoing support
- training by experienced trainers
- Known and reliable contact persons

"asioso is our right hand in supporting our editors and the further development of the Hochschule München's website. Competent advice, pragmatic solutions and a nice team ensure a very pleasant cooperation" - Caroline Bluhm, Web project management at the Munich University of Applied Sciences



### **About the University**

The Munich University of Applied Sciences is one of the largest universities for applied sciences in Germany. With its broad range of courses, a strong focus on applied research and practical orientation with partners from business, society and politics, it offers students excellent opportunities on the job market and in science.

#### www.hm.edu

asioso is the competent partner for the editing and further development of the Munich University of Applied Sciences.



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